



CHELTENHAM BOROUGH COUNCIL

Notice of a meeting of Cabinet

**Tuesday, 26 January 2021
6.00 pm**

**Virtual WEBEX video conference via YouTube -
<https://www.youtube.com/user/cheltenhamborough>**

Membership	
Councillors:	Rowena Hay, Victoria Atherstone, Flo Clucas, Chris Coleman, Alex Hegenbarth, Peter Jeffries, Steve Jordan, Andrew McKinlay and Max Wilkinson

Agenda

		SECTION 1 : PROCEDURAL MATTERS	
1.		APOLOGIES	
2.		DECLARATIONS OF INTEREST	
3.		MINUTES OF THE LAST MEETING Minutes of the meeting held on 22 nd December 2020.	(Pages 3 - 12)
4.		PUBLIC AND MEMBER QUESTIONS AND PETITIONS These must be received no later than 12 noon on Wednesday 20 th January.	
		SECTION 2 :THE COUNCIL <i>There are no matters referred to the Cabinet by the Council on this occasion</i>	
		SECTION 3 : OVERVIEW AND SCRUTINY COMMITTEE <i>There are no matters referred to the Cabinet by the Overview and Scrutiny Committee on this occasion</i>	
		SECTION 4 : OTHER COMMITTEES <i>There are no matters referred to the Cabinet by other Committees on this occasion</i>	
		SECTION 5 : REPORTS FROM CABINET MEMBERS AND/OR OFFICERS	
5.		DRAFT UPDATED CORPORATE COMPLAINTS AND	(Pages

		FEEDBACK POLICY Report of the Cabinet Member Corporate Services	13 - 36)
6.		STRATEGIC HOUSING REVIEW Report of the Cabinet Member Housing	(Pages 37 - 136)
		SECTION 6 : BRIEFING SESSION • Leader and Cabinet Members	
7.		BRIEFING FROM CABINET MEMBERS	
		SECTION 7 : DECISIONS OF CABINET MEMBERS Member decisions taken since the last Cabinet meeting	
		SECTION 8 : ANY OTHER ITEM(S) THAT THE LEADER DETERMINES TO BE URGENT AND REQUIRES A DECISION	

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